



Head Office: 1 Grosvenor House, Durkins Road, East Grinstead, West Sussex RH19 2RW
www.kicksdance.co.uk



Refund Policy

- All term fees are due by the first lesson of each term (for children joining part way through a term, fees are due within a week of their trial)
- Term fees are non – refundable. However, in the event of Kicks Dance cancelling classes due to staff illness etc, an extra class will be added whenever possible. Where this isn't viable, we will deduct the fees off the next invoice. In the event of a child not returning the following term
- venue cancellation, bad weather and other circumstances out of our control, we will add extra classes.
- In the event of Kicks Dance cancelling workshops, fees will be carried over to your next invoice. Kicks Dance's discretion will be used in the case of customer cancellation
- Kicks party deposits are non-refundable, except in the event of cancellation by Kicks Dance, when full deposit and any other payments will be refunded. In the case of cancellation by customer, payment (*minus deposit*) will be refunded. If a party cannot go ahead due to Government COVID-19 guidance and restrictions, the customer will receive a full refund of deposit and party fees. If a party cannot go ahead due to the customer or child having to isolate due to COVID-19, customer is entitled to a 50% refund of the deposit and full refund of other fees paid

